

WARRANTY CLAIMS PROCESS

Product warranty claims should be made directly with the authorised dealer where the products were purchased from or directly with Outback Armour under approved circumstances.

Products may be required to be returned to Outback Armour for warranty inspection.

To submit a warranty claim, you will need to complete the details on this form, attach proof of purchase of the products (copy of original tax invoice) and submit to the authorised reseller where you purchased the product or directly to Outback Armour.

CONSUMER DETAILS

Consumer name:	(private or company as applicable)		
Postal address:			
State / Country:		Postcode:	
Contact name:			
Phone number:			
Email address:			

DISTRIBUTORS DETAILS

Distributor:			
Postal address:			
State / Country:		Postcode:	
Contact name:			
Phone number:			
Email address:			

VEHICLE FITMENT/USE DETAILS

Make:							
Model:							
Variant:							
Year:							
Odometer:							
Primary Vehicle Use: (please tick)							
<input type="checkbox"/>	trade	<input type="checkbox"/>	mining	<input type="checkbox"/>	trail	<input type="checkbox"/>	expedition
<input type="checkbox"/>	other:						

PRODUCT CLAIM DETAILS

Part #:				
Description:				
Invoice #:				
Invoice date:				
Nature of claim:				

CLAIM SUBMISSIONS

Both the consumer and distributor should sign the form below and submit to Outback Armour with proof of purchase and any photos of the damaged/faulty product that may be of assistance in determining the validity of the claim.

Outback Armour will allocate a "warranty claim number" and advise each party. Outback Armour will then consider the merits of the claim and seek further information or product return for assessment as required.

Signed by consumer

Signature:				
Date:				

Signed by distributor

Signature:				
Date:				

Received by Outback Armour

Signature:				
Date:				
Claim contact:				
Claim status:	<input type="checkbox"/>	received	<input type="checkbox"/>	research
	<input type="checkbox"/>	approved	<input type="checkbox"/>	rejected
Date:				

Outback Armour Pty Ltd
email to: warranty@outbackarmour.com.au
or post: PO Box 500, Hamilton Central QLD 4007 Australia

Warranty Claim Number:	
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